

Federal Agencies Set the Pace for Employers Using AI in the Workplace

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by Melonie S. Jordan and Jack Sullivan

It is safe to say that the use of artificial intelligence (AI) went mainstream in 2023. With the widening acceptance of AI, dozens of industries have raced to adopt the technology into various operations at a staggering pace – including adopting AI in human resources (HR) processes in the workplace. But, employers and HR departments should keep pace with federal agencies seeking to mitigate risks associated with AI in the workplace. Last week's released guidance from the Equal Employment Opportunity Commission (EEOC) illustrates how federal agencies seek to keep up with technological advances.

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